

Telephone Banking ~ Easy Access Guide



Call 314-892-7878 or 800-325-2696.

Select 1 for “automated account information” and simply enter your member account number and 4-8 digit Personal Identification Number (PIN), then select the service menu of your choice and follow the prompts.

1

**Account Balance
Information**

Press:
2 - Savings
3 - Checking
4 - CDs
5 - Credit Card
6 - Loans
7 - IRA
8 - Mortgage

2

**Transaction
History**

Press:
2 - Deposits
3 - Withdrawals
4 - Cleared Checks
5 - Loans
6 - Loan Payments
7 - Loan History
8 - Mortgage History
9 - Pending Transactions

3

**Transfers
& Payments**

Press:
1 - Account to
Account
Transfer
2 - Account to
Cross Member
Account

4

**Year-to-Date
Information**

Press:
1 - Interest &
Dividends
Earned
2 - Contribution
& Tax
Information

5

**Additional
Options**

Press:
1 - Change PIN
2 - Login to a
Different Account
3 - Stop Payment
on a Check
4 - Make a
Withdrawal
by Check