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- **TurboTax Help and Support:** Access to a TurboTax specialist is included with TurboTax Deluxe, Premier, Self-Employed and TurboTax Live; not included with Free Edition (but is available as an upgrade). TurboTax specialists are available to provide general customer help and support using the TurboTax product. SmartLook on-screen help is available on a PC, laptop or the TurboTax mobile app. Service, area of expertise, experience levels, wait times, hours of operation and availability vary, and are subject to restriction and change without notice.

- Tax Advice, Expert Review and TurboTax Live:** Access to tax advice and Expert Review (the ability to have a Tax Expert review and/or sign your tax return) is included with TurboTax Live or as an upgrade from another version, and available through December 31, 2020. These services are provided only by credentialed CPAs, Enrolled Agents (EAs), or tax attorneys. Some tax topics or situations may not be included as part of this service, which shall be determined in the tax expert's sole discretion. For TurboTax Live, if your return requires a significant level of tax advice or actual preparation, the tax expert may be required to sign as the preparer at which point they will assume primary responsibility for the preparation of your return. Intuit may offer a Full Service product to some customers. For the Full Service product, the tax expert will sign your return as preparer. Payment by federal refund is not available when a tax expert signs your return. On-screen help is available on a desktop, laptop or the TurboTax mobile app. Unlimited access to TurboTax Live CPAs and EAs refers to an unlimited quantity of contacts available to each customer, but does not refer to hours of operation or service coverage. Service, area of expertise, experience levels, wait times, hours of operation and availability vary, and are subject to restriction and change without notice.
- Smart Insights:** Included with TurboTax Deluxe, Premier, Self-Employed, TurboTax Live or with PLUS benefits and is available through 11/1/2021. Terms and conditions may vary and are subject to change without notice.
- My Docs features:** Included with TurboTax Deluxe, Premier, Self-Employed, TurboTax Live or with PLUS benefits and is available through 12/31/2021. Terms and conditions may vary and are subject to change without notice.
- Tax Return Access:** Included with all TurboTax Deluxe, Premier, Self-Employed, TurboTax Live or prior year PLUS benefits customers and access to up to the prior seven years of tax returns we have on file for you is available through 12/31/2021. Also included with TurboTax Free Edition after filing your 2019 tax return. Terms and conditions may vary and are subject to change without notice.
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- Most Popular:** TurboTax Deluxe is our most popular product among TurboTax Online users with more complex tax situations.
- CompleteCheck:** Covered under the TurboTax accurate calculations and maximum refund [guarantees](#).
- Get tips from Turbo based on your tax and credit data to help get you to where you want to be:** Tax and credit data accessed upon your consent.
- 1099-MISC Snap and Autofill:** Included in TurboTax Self-Employed and TurboTax Live Self-Employed. Available in mobile app only. Covers 1099-MISC within Schedule C. Feature currently available for new TurboTax filers with 1099-MISC income.
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 - Limited interest and dividend income reported on a 1099-INT or 1099-DIV
 - Claiming the standard deduction
 - Earned Income Tax Credit (EIC)
 - Child tax credits
- **Satisfaction Guaranteed:**
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Satisfaction Guaranteed — or you don't pay. You may use TurboTax Online without charge up to the point you decide to print or electronically file your tax return. Printing or electronically filing your return reflects your satisfaction with TurboTax Online, at which time you will be required to pay or register for the product.
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Try TurboTax software. If you're not satisfied, return it within 60 days of shipment with your dated receipt for a full refund (excluding shipping & handling).

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- **Fastest refund possible:** Fastest tax refund with e-file and direct deposit; tax refund time frames will vary. **The IRS issues more than 9 out of 10 refunds in less than 21 days.**
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